

Welcome to Tatapouri Motor Camp we hope that enjoy your holiday experience with us and trust that you will respect your environment.

To promote a peaceful, relaxing atmosphere and environment the following policies are in place:

Reception Hours: 8:00am to 8:00pm

Arrival time 2.00 pm. Check Out Time on your day of departure is 10:00am for all sites and cabin accommodation. Cabin Keys are to be handed into reception by 10:00am on the day of your departure.

Terms and Conditions for Accommodation and Camping Sites :

Reservation Conditions

All accommodation (cabins and camping sites) rates and conditions are subject to change at any time and without notice. Reservations are confirmed on receipt of full payment. A full payment is confirmation that you have read and accept these terms and conditions. Rooms and Camping Sites are allotted at the discretion of management who reserve the right to alter or cancel tenancy at any time if necessary. A Reservation is a contract between Tatapouri Motor Camp and the person named on the reservation and is not transferable to any other person. This means that the person named on the reservation must occupy the camping site or cabin for the duration of the contract and is responsible for all occupants and visitors to that camping site or cabin. Minimum stay periods may apply during weekends, public holidays, school holidays and during events. Maximum number of occupants for each cabin type as noted on the web site. These maximums cannot be exceeded. No person under the age of 18 can camp unless accompanied by a parent or legal guardian.

Alterations to Bookings

Alterations can be made subject to availability and may require a camping site or cabin change. Management reserve the right to cancel a reservation if the alteration reduces the reservation to below minimum stay requirements and cancellation penalties will apply. Alterations to the number of guests require management approval. An administration fee may apply for any alterations to your booking. No refund will be made should guests alter or leave for any reason before their reserved departure date.

Cancellations : Cancellations or alterations made for any reason will incur a \$25 administration fee. No refunds for cancellations with less than thirty (30) days notice before due date of arrival. Wrist bands will be issued on arrival (in the busier times). It is park policy they must be visually worn at all times.

Campervans, Caravans/Tents: If connecting to the Park electrical supply you must have a current electrical warrant of fitness. RV and caravans must provide their own waste-water containers. All chemical toilets must be emptied at a dump station.

Smoking: No smoking is allowed in any buildings in the camp grounds.

Vehicles: One vehicle only per camping site or cabin which must be parked on your own camping or cabin site. Please check with manager if you require a larger area for additional boat or trailer. Absolutely no bicycles or skateboards are allowed in camp buildings.

Speed: Speed in the Park is to be walking pace only – 5km per hour. Always drive with care, as there are children on the premises.

Conduct: To ensure all of our guests have a great holiday, we expect common sense and consideration to be shown at all times, to other guests, staff and management. Quiet time - between 10.00 pm and 7:00 am. Excessive drinking and parties will result in eviction from the Camp Grounds.. Any alcohol is to be consumed on your site or in your unit. No illegal substances to be brought into or used in the camp. Reasonable behaviour and dress is required at all times. Parents to supervise children at all times. Damage to property will be recovered.

Management reserves the right to refuse admission to any person and to remove from the Camp Grounds any person, which in their opinion does not conduct themselves in a decent and reasonable manner. No refund will be made in such circumstances.

Cleaning: Camp amenities will be cleaned between 9.30am to 11.30am, please obey closed signs.

Kitchen: (for Guest use only) Open 6:00am to 10:00 pm. Kitchen will be locked at 10:00 pm and reopened at 6:00am daily.

Laundry: Coin operated, washing machines are \$3.00 a cycle

Showers: Please use rinse bins to remove sand before entering toilet/shower block. Please conserve water **3 MINUTE SHOWERS ONLY** as we do not have main supply.

Visitors: All visitors are at the sole discretion of management at all times. Visitors must report to the office before entering camp and complete the visitor register. Remember, you are responsible for your visitors. Visitors must depart by 9:30 pm. Visitor's vehicles must be left outside the camp. Use of Camp facilities is strictly for paying guests only. Any visitors are your responsibility and any charge for extra guests if not paid by them will be your responsibility.

Recycling Policy: The Tatapouri Motor Camp has a policy of recycling: GLASS, PLASTICS, TIN, ALUMINIUM CANS, BOTTLES, CARDBOARD AND CLEAN PAPER. We do not have any rubbish bins around the camp. We expect that all your rubbish and recycling to be taken to the recycling area which is situated beside the ablution block. Anything that cannot be recycled should be wrapped in plastic bags or paper and placed in 'The Waste Bin'. All containers should be rinsed out before recycling. No recycling before 7.30 am or after 7.30 pm.

FISH CLEANING/ FILLETING area is beside the **BOAT RAMP**.

Pets: No Dogs allowed between 15 December and 31 January. Pets must be registered at the office. Absolutely No Pets In any buildings. (\$100 excess cleaning fee will apply) No dogs in children's play area. Dogs must be on a leash at all times whilst on the camp. We expect that you will 'pick up' after you pet.

Thank you for your help in looking after this beautiful environment and enjoy your stay.